

Vocabra Field Service Reporting Portal Overview

It's a business irony that something as simple as time and work order status reporting is so burdensome that many companies can't reliably or cost-effectively obtain it. Not any more.

Vocabra's Field Service Reporting Portal is so easy to use that employee and contractor time and work order reporting compliance is assured. With a simple phone call to the portal, your field service worker simply clocks-in or out of a task using a natural language speech interface. Within seconds their time/activity status event information is captured and they are back at work. Service managers can use the web-accessible interface to review and export activity information and status reported to the portal.

Standard reporting events include start/end day, start/end break, and start/end work order. Additional reporting events can be easily configured to support your business processes and field service worker activities. As a hosted solution, the Vocabra Field Service Reporting Portal deploys quickly and works with your existing field scheduling system. Because it's a voice-based solution, no new equipment is needed. Your field service personnel use a land line or the mobile phone they already carry. What could be easier than that?

About Vocabra

Vocabra designs, develops and markets voice-enabled workforce portals providing access to corporate information using natural language dialogue. Our hosted solutions help businesses to better manage the workflows of highly mobile and contract workers.

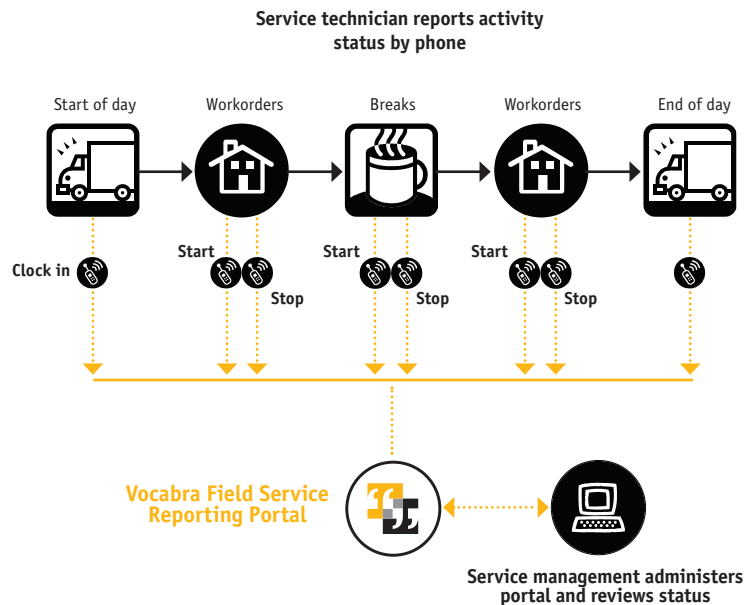
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Features

- **Simple to use phone interface ensures reporting compliance.** With a simple phone call employees and contractors can report time and activity status within seconds.
- **Multilingual voice interface supports a diverse field service workforce.** Easy to use voice interface supports multiple languages and requires no training.
- **Simple to use web interface for reviewing service activity.** Field service managers easily monitor the progress of field service activity as it is reported.
- **Integrates easily with your existing scheduling packages.** The Vocabra Field Service Reporting Portal provides several options for integration, including Web Services and simple HTTP requests.
- **Hosted solution deploys quickly and lowers IT investments.** The Vocabra Field Service Reporting Portal is a hosted on-demand service reducing integration costs and IT investment.

Benefits

- **Faster, more efficient time and activity reporting**
- **Realtime views of field service activity**
- **Deploys quickly**
- **No special hardware or PDAs to purchase**
- **Integrates to existing scheduling solutions**
- **No training required**